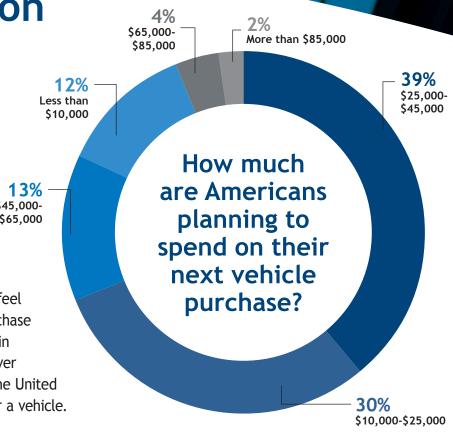


Debt protection increases consumer confidence

Our recent market research shows
that high-quality debt protection
products are more relevant to
American automotive consumers
than ever before. Consumers are
craving a safety net for the unexpected,
and the majority agree that they would feel
more confident in their next vehicle purchase
or lease if it came with debt protection in
place. For the purposes of this survey, over
1,500 Americans were surveyed across the United
States, all of whom are in the market for a vehicle.



# 74% of consumers want the option to return their vehicle.

We asked survey respondents if they would feel more confident in their next vehicle purchase knowing it came with coverage that would allow them to return it should something unexpected happen (e.g. job loss, critical illness, physical disability), and 74% said yes.

### Are Americans planning to purchase new or used vehicles?



# 74% of consumers want the option to have vehicle payments made for them.

We asked respondents if they would feel more confident in their next vehicle purchase knowing it came with coverage that would make their monthly payments for them should something unexpected happen (e.g. job loss, critical illness, physical disability), and 74% said yes.

#### How are Americans purchasing their vehicles?

31% will pay cash

**28**% will arrange their own financing (bank, credit union, etc.)

**26%** will finance through the dealer/retailer

10% will lease through the dealer/retailer

2% will use their personal line of credit

#### When asked which brands American consumers are considering, the top 5 choices were:



33% Toyota



20% Subaru



24% Honda





21% Ford



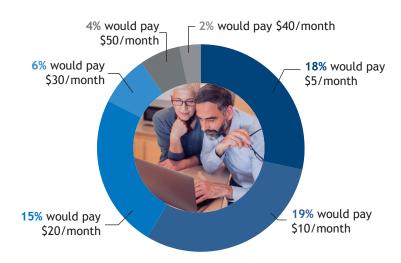
## When we asked Americans who they would feel most comfortable purchasing debt protection products from:



**50%** Financial institutions (banks, credit unions, etc.)

 -46% Dealerships, manufacturers, or its finance division (e.g. Ford Credit)

#### 64% of consumers would opt to pay for debt protection, some up to \$50/month.



#### When asked which factors drive their final purchasing decisions:

67% Price

39% Brand loyalty

**35**% Technological capabilities

**32%** Buying incentives (discounts, warranties, payment waivers, etc.)

**24**% Eco-friendly/green vehicles

21% Interest rates

13% Dealership loyalty

12% Electric vehicles

### What influences consumers when purchasing vehicles?

When we asked our respondents what factors are contributing to their concerns over their next vehicle purchases:



**47%** The current/future state of the economy



23% Their age



23% Environmental impacts



**16%** Credit score/ability to obtain financing



16% Potential job loss



14% Potential critical illness



13% The COVID-19 pandemic



12% Current health concerns



9% Potential physical disability



2% Potential bankruptcy

For older respondents (60 and up), their age was the top concern, while younger respondents (18-29) were more concerned about the economy and environmental impacts. For respondents ages 30-44, the top concern was the economy, and their ability to obtain financing was second.

For more information on WALKAWAY Finance Protection™ and other high-quality debt protection products, visit insuranceinsight.ca/walkaway